



## COVANET Services

### Data Services

- Private Line Data and Voice Services
- Switched Data Services
- Integrated Services Digital Network (ISDN)
- Private Frame Relay Services
- Private Asynchronous Transfer Mode (ATM) Service
- COVANET Private IP layer three networking via Frame Relay or ATM Access
- Public Frame Relay Service
- Public ATM Services
- Digital Subscriber Line (DSL) Service
- Internet Services Via
  - COVANET Gateway Internet Services via existing Frame Relay, ATM or DSL access
  - Dedicated Internet
  - Internet DSL
  - Dialup Internet
  - VSAT Satellite based Internet (equipment installed and provided as service)
- Electronic Data Interchange (EDI) Services
- Managed Virtual Private Network Services
- Disaster Recovery Services (Network redirect to SunGard)
- MCI Managed Intrusion Detection Services
- Enterprise Security Service (Assurance and Certification program)

### Voice Communications Services

- Outbound Long Distance
- Inbound Domestic Toll Free Service (Toll Free "800")
- Inbound Toll Free "800" Service- Based Voice Processing Services
- Translation Services (third party Translation – 200 languages)
- T-1 Digital Gateway Service (Channelized T1 services)
- Operator/Public Payphone Service (Commission Plan)
- Calling Card Services
- ImagePort Fax Service (Fax Broadcast service)
- Prepaid Calling Cards
- Audio Conferencing Service (Backup to Primary VITA services)
- Video Conferencing Bridging Service
- Voice Portal Services (suite of automated speech applications)
- Web Center (Network-based contact center offering)